

## **Community Relations**

### **Public Suggestions and Complaints**

The Board of Education is interested in receiving suggestions and complaints from members of the community. Any individual may make a suggestion or express a complaint at any District or School office. All suggestions and/or complaints will be referred to the appropriate level staff member or District administrator who is most able to respond in a timely manner. Each suggestion or complaint shall be considered on its merit.

An individual who is not satisfied after following the channels of authority, may file a grievance under the Uniform Grievance Procedure. This policy shall not be construed to create an independent right to a hearing before the Board.

**Please also refer to the current Agreement between the Board of Education of Hillside School District No. 93 and the Hillside Education Association, IEA-NEA.**

CROSS REF.: 2:140 (Communications To and From the Board), 2:230 (Public Participation at Board of Education Meetings and Petitions to the Board), 2:260 (Uniform Grievance Procedure), 3:30 (Chain of Command), 6:260 (Complaints About Curriculum, Instructional Materials and Programs), 8:10 (Connection with the Community)

ADOPTED: August 12, 2009